



Auto Fill-up _____ Call-in Fill-up _____

OFFICE USE ONLY

5446 Walmore Rd Lewiston, NY 14092
(716) 390-6306

Employee

CUSTOMER INFORMATION SHEET *Required Information

Jay's Place II respects the right-to-privacy of our customers. Any information given is for our use only and will not be shared.

DATE: _____

*FULL NAME

*STREET

*CITY *STATE *ZIP

*COUNTY *SCHOOL DISTRICT

*HOME NUMBER CELL

SOCIAL SECURITY NUMBER

DRIVERS LICENSE NUMBER

DATE OF BIRTH

EMPLOYER YRS.

EMPLOYER ADDRESS EMPLOYER #

*SPOUSE'S NAME

SPOUSE'S EMPLOYER/ADDRESS YRS

*VALID CREDIT CARD : NAME. NUMBER EXP DATE

Do You Want an automatic deduction from your credit card for your propane payment? Please circle one: Yes No

Has this home had propane installed before? _____ Yes _____ No

Do you currently have propane? _____ Yes _____ No

If yes, what company? _____

How did you hear about us? _____

Did someone refer you to us? _____

Tank Size Needed

120 Gallon 250 Gallon 320 Gallon 500 Gallon 1000 Gallon

***PLEASE CHECK ALL THAT APPLY:**

TYPE

HOUSE 1 Story _____
HOUSE 2 Story _____
MOBILE HOME _____
FARM _____
COMMERCIAL _____
COPPER RUNS (FT) _____
FURNACE (BTU) _____

APPLIANCES

STOVE _____
WATER _____
FIREPLACE _____
SPACE HEATER _____
DRYER _____
POOL/HOT TUB _____
OTHER _____
(please list)

***APPROXIMATELY HOW MANY GALLONS OF PROPANE DID YOU USE LAST YEAR?**

*SIGNATURE

*SPOUSE'S SIGNATURE

By signing this form you are agreeing to all prices and terms set forth by Jay's Place II, LLC.
This information will be kept confidential between the customer and Jay's Place II, LLC.
This information will only be used to determine propane needs and in any attempt to collect a debt.
In the event that your account defaults a charge of \$225.00 will be added to your account to cover the pick up expense of the tank.
All prices are subject to change based on market price without notice. Minimum Delivery is 100 gallons.

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Dear Customers:

Due to increased sales Volume we are updating our delivery policies. There will now be a service fee for emergency deliveries, and customers who run out of propane. The two types of delivery services offered are automatic deliveries or will call deliveries. Please make your selection by checking which service you would like at the bottom of this page. Your selection can aid us in scheduling your deliveries by using our zone delivery routes.

Automatic delivery means that it will be our responsibility to make sure that you do not run out of propane, if you do, it will be our responsibility to get you the product as soon as possible with no fees. However, if you have an overdue invoice by more than 30 days, we have the right to change your account to Will Call.

Will call delivery means that you are responsible for watching your propane levels and need to call us when you get to 30% (we need at least 24hrs notice before you need a delivery – weather permitted) The minimum delivery is 100 gallons. The new fees are as follows:

- Same day delivery - \$50.00
- “Run out of propane” Delivery After business hours (4:30 pm) - \$75.00
- Emergency weekend deliveries(Saturday & Sunday) - \$100.00

All of these fees are on top of the regular propane price and only apply to the will call deliveries.

Please Note: Balances must be paid in full before you will receive another delivery. This applies to both automatic and will call customers. Full payment is due 15 days from delivery date. Accounts overdue by 30 days or more will be subject to a 1.5% late penalty or \$3.00, whichever is greater and future propane deliveries will be delivered COD only. Accounts overdue by 45 days will be charged to your credit card. If your account is overdue by 60 days or more and no attempt was made to pay any portion of the bill, your account will go to collections and we will have our tanks repossessed resulting in a fee of \$225.00.

Please select one of the boxes, sign this letter and return it with your customer application.

Automatic Will Call

Signature _____ Date _____

Print Name _____

On A Courtesy Note:

The driver asks that your driveway is clear on the day of delivery. If a driver feels that he can not use your driveway, he will refuse your delivery.

JP²
PROPANE
5446 Walmore Road
Lewiston, NY 14092